Reference We are installing a smoke detector



Dear,

As of 1 July 2022, all homes in the Netherlands are required to have a smoke detector. More than 70% of Dutch households already have a smoke detector. Wonen Limburg considers it important to arrange this for its tenants, so someone will be coming to your house to install a smoke detector soon, at no cost to you, making your home safer in just 15 minutes.

## A GBB technician will visit you on [date]

to install one or more smoke detectors on your premises. Smoke detectors are usually installed on the ceiling in the hallway or on the landing. The installation can take up to fifteen minutes.

- Someone must be at home to receive the technician; if you are unable to be home yourself, you may want to ask a close acquaintance to receive the employee. This could be a neighbour or family member, for example.
- <u>If there is no one home</u> when the employee arrives, they will try again at another time when they are in the area. Unfortunately, it isn't possible to make an appointment.

## Information card

The employee will give you an information card about how smoke alarm operation, testing and maintenance.

#### You and your neighbors' safety is paramount

A smoke detector does not prevent fires, but it ensures that you are alerted in time. That is why it is important to install a smoke detector in your home. Our smoke detectors meet all legal standards and have a battery life of at least ten years. We also replace the smoke detectors on time.

#### How to recognise our staff

GBB technicians wear clothing with the GBB logo. You may always ask the technician for identification to ensure that you who you are dealing with. The technician who visits your home will adhere to the coronavirus measures put in place by the RIVM.



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# Learn more

For more information about smoke detectors, visit www.wonenlimburg.nl/rookmelders. This website also provides frequently asked questions and answers.

# Get in touch if you have any questions

If you have any questions about this letter, feel free to call us at +31 88 385 08 00 or send an email to <u>post@wonenlimburg.nl</u>. Unfortunately, it isn't possible to make an (another) appointment.

Thank you for your cooperation!

Kind regards,

Wonen Limburg